



STAY SAFE ONLINE

OTP safety reminder card

Print and keep near your phone. An OTP is for **you** to type into the official app or site — never to read aloud to someone else.

• IMPORTANT

Never share your OTP

Banks, SARS, platforms and “support agents” will not ask you to read your OTP to them.

If someone asks for your OTP

• STEP BY STEP

- 1 End the call or chat
- 2 Do not read the code
- 3 Open the official app or site yourself (not from a link in the message)
- 4 Check what action is pending
- 5 Call on a number from your card, statement or official site

Keep in mind

1. Urgency is a common scam tactic
2. A real bank will not need your OTP spoken over the phone
3. If you already shared one, contact the bank on a trusted number immediately

TRUSTED BANK / CARD NUMBER (FROM CARD OR STATEMENT)